## DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

Division of Licensing and Protection 103 South Main Street, Ladd Hall Waterbury, VT 05671-2306 http://www.dail.vermont.gov Voice/TTY (802) 871-3317

To Report Adult Abuse: (800) 564-1612

Fax (802) 871-3318

April 11, 2012

Mr. David Silver, Administrator Newport Residential Care Center 148 Prouty Drive Newport, VT 05855

Provider #: 385

Dear Mr. Silver:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on March 8, 2012. Please post this document in a prominent place in your facility.

We may follow up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

Pamela M. Cota, RN, MS

laMCotaRN

Licensing Chief

PC:ne

Enclosure



RECEIVED Division of

PRINTED: 03/19/2012 MAR 3 0 12 FORM APPROVED

Division of Licensing and Protection <del>censing q</del> Protection(X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING B. WING 385 03/08/2012 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 148 PROUTY DRIVE **NEWPORT RESIDENTIAL CARE CENTER** NEWPORT, VT 05855 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE DATE ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) R100 Initial Comments: R100 An unannounced onsite re-licensing survey was completed by the Division of Licensing and Protection on 3/8/12. Based on information gathered, the following regulatory violation was R179 V. RESIDENT CARE AND HOME SERVICES R179 All staff providing direct care to SS=D residents will have at least twelve hours of training each year. 5.11 Staff Services The training will include but not 5.11.b The home must ensure that staff be limited to the following. demonstrate competency in the skills and techniques they are expected to perform before 1) Resident rights. providing any direct care to residents. There Fire safety and emergency 2) shall be at least twelve (12) hours of training each evacuation: year for each staff person providing direct care to Resident emergency response residents. The training must include, but is not procedures, such as the Heimlich limited to, the following: maneuver, accidents, police or ambulance contact and first aid: Resident rights: (2) Fire safety and emergency evacuation; 4) Policies and procedures (3) Resident emergency response procedures, regarding mandatory reports of such as the Heimlich maneuver, accidents, police abuse, neglect and exploitation: or ambulance contact and first aid: Respectful and effective (4) Policies and procedures regarding mandatory interaction with residents: reports of abuse, neglect and exploitation: 6) Infection control measures. (5) Respectful and effective interaction with including but not limited to, residents: handwashing, handling of linens, (6) Infection control measures, including but not maintaining clean environments. limited to, handwashing, handling of linens. blood borne pathogens and maintaining clean environments, blood borne universal precautions; and pathogens and universal precautions; and General supervision and care (7) General supervision and care of residents. of residents. This REQUIREMENT is not met as evidenced A record will be maintained on by: all staff to insure compliance of Based on record reviews and interviews, the at least twelve hours of training home did not assure that one of five staff in the ion of Ligensing and Protection

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE Administrator (X6) DATE

STATE FORM

Y2M111

If continuation sheet 1 of 2

FORM APPROVED Division of Licensing and Protection STATEMENT OF DEFICIENCIES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING 385 03/08/2012 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 148 PROUTY DRIVE NEWPORT RESIDENTIAL CARE CENTER NEWPORT, VT 05855 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) R179 Continued From page 1 R179 applicable sample completed required annual each year. trainings to maintain competency in skills and 415-12 techniques they are expected to perform during The DON will monitor on an direct care to residents. Findings include: on-going basis. 1. Per review of the home's in-service records on 3/8/12, one of five sampled employees who R179 POR accepted \$19/12 JHSmerky Pricotaley provide direct care to residents had no evidence to indicate that s/he had completed either the mandatory annual trainings or a total of 12 hours in the period of one year. During an interview on 3/8/12 at 1:50 PM, the Director of Nursing confirmed that the home could not provide evidence to show that one of five direct care staff in the applicable sample had completed either the mandatory annual trainings or a total of 12 hours in the year.